



A. W. BALL

PLUMBING & HEATING ENGINEERS

PASSFIELD BUSINESS CENTRE, LYNCHBOROUGH ROAD, PASSFIELD, LIPHOOK, HANTS. GU30 7SB.

TELEPHONE: 01428 751180

Proud members of
Checkatrade.com
Where reputation matters

COVID-19 STATEMENT*

- With the rapid spread of the new Coronavirus (COVID-19), our number one priority is the health and safety of our employees and our customers. We are closely monitoring the spread of COVID-19 and are following the recommendations of local public health authorities in all regions in which we operate. If we as a company become aware that any person who works for us or any customers that our employees have visited have tested positive (through testing or self-reporting) for COVID-19 we will send notification to all impacted employees and customers.
- We request that any customers in any household that have works scheduled to commence or our employees have already started works and have been experiencing COVID-19 symptoms to contact us urgently so the appropriate action can be taken.
- We will ensure that any employee who feels unwell with possible COVID-19 symptoms stays at home and does not attend work and seeks testing at the earliest opportunity.
- Our company will ensure that all necessary PPE (face masks, gloves, hand sanitiser) is readily available to our employees to make every reasonable effort to ensure our employees can work safely to protect themselves and our customers.
- Where the social distancing guidelines cannot be followed in full in relation to a particular activity the use of PPE is essential and to include:
 - increasing the frequency of hand washing and surface cleaning
 - keeping the activity time involved as short as possible
 - using back-to-back or side-to-side working (rather than face-to-face) whenever possible
 - reducing the number of people each person has contact with by using 'fixed teams or partnering' (so each person works with only a few others)

*This statement will be regularly reviewed and updated in accordance with the changes in the government guidelines & recommendations.

